VOCATIONAL REHABILITATION and the Supplemental Job Displacement Benefit:

Returning an Injured State Employee to Work



State Compensation Insurance Fund

Vocational rehabilitation services are provided to an injured employee who is unable to return to work in his or her date of injury occupation. The State of California, the employer, and the State Compensation Insurance Fund (SCIF) need to work together in order to return an injured employee to a productive and useful place in the community, with a priority on returning him or her to employment with the State.

Vocational Rehabilitation Services are provided to injured employees, with dates of injury on or before December 31, 2003, who cannot return to their usual and customary position, even with modifications, vocational rehabilitation benefits are available. These services are outlined in the 2003 edition of the California Labor Code (LC) in Section 4635 (d), which states:

- Services required to determine if an employee can reasonably be expected to return to suitable gainful employment;
- Services reasonably necessary to provide an employee with the opportunity to return to suitable gainful employment; and
- These services may include, but are not limited to, vocational and medical evaluation, counseling, job analysis, job modification assistance, retraining, including on-the-job training or training for alternative employment, formal training, academic instruction, and job placement assistance

When vocational rehabilitation services are needed one of the primary goals is to provide the injured employee with an opportunity to return to suitable gainful employment. LC Section 4635 (f) defines suitable gainful employment as follows:

 Employment or self-employment which is reasonably attainable and which offers an opportunity to restore the employee as soon as practicable and as near as possible to maximum self-support, due consideration being given to the employee's qualifications, likely permanent disability, vocational interests and aptitudes, pre-injury earnings and future earning capacity, and the present and projected labor market. No one factor shall be considered solely in determining suitable gainful employment.

In general, vocational rehabilitation is handled in the same manner for both public and private sector employees. The State may provide a vocational rehabilitation plan to any employee who becomes disabled on an industrial basis and needs a permanent work change. The aggregate cost of vocational skill training offered through the plan is limited to a maximum of \$16,000. Generally, an injured worker is paid Vocational Rehabilitation Maintenance Allowance (VRMA), which is less than Temporary Disability (TD) payments but greater than the employee would receive from Permanent Disability (PD) payments. It is critical to understand the overall structure of State civil service and how the benefits of State service impact the management of the vocational rehabilitation services available to an injured State employee.

Vocation rehabilitation services were repealed (LC Sections 135.5, 4635-4347, & 5405.5) effective January 1, 2004 and replaced with the Supplemental Job Displacement Benefit (SJDB). The SJDB is provided to an eligible injured employee with a date of injury occurring on or after January 1, 2004. The SJDB is a voucher for a retraining or skill enhancement program at a state approved or accredited school. The voucher can range in value up to \$10,000 based on the level of an injured employee's permanent disability and can be used towards tuition, fees, books, vocational rehabilitation counselor services, and other related expenses. There is no longer a provision for VRMA.

To be eligible an injured employee must not have been returned to work with his or her employer within 60 days after his or her temporary disability period and has a permanent disability. However the employer is not liable for the SJDB if they offer the injured employee modified or alternative work within 30 days of his or her temporary disability period. The modified or alternative work must pay at least 85% of the date of injury salary, last at least 12 months, be within a reasonable commuting distance, and accommodate the work restrictions.

The following section provides an overview of the vocational rehabilitations services available to an injured employee who is unable to return to his or her usual and customary occupation, the vocational rehabilitation process, your responsibilities, and information on the SJDB.

VOCATIONAL REHABILITATION PROCESS

At 90 days of disability employee is informed of potential right to services, employer is asked to provide a Description of Employee's Job Duties ($DWC\ RU-91$) or job analysis, and every 60 days the treating physician is sent the Treating Physician's Report of Disability Status (DWC RU-90) until he or she is returned to work, determined to be medically eligible for services, or an aggregate of 365 days of disability have been missed. The employer must complete the Modified Job/Alternative Work Response Form.

At 365 days of disability, the employee is presumed to be a qualified injured worker (QIW). Treating physician or other physician (e.g., QME or AME) report the employee is medically eligible for vocational rehabilitation. Note: The employee's medical condition does not have to be permanent and stationary (P&S).

Physician reports the employee can return to work full duty without restriction.

State Fund has 10 days from their date of knowledge of medical feasibility to send a letter of offer, denial, or delay of vocational rehabilitation services to the employee. During the 10 day period the employer will be asked if they can return the employee to work in a modified/alternative position.

State Fund sends the employee a letter denying vocational rehabilitation services

The employee may

Denial or Delay, no services will be provided. If later offered services, all expenses will be outside of the \$16,000 cap. If vocational rehabilitation maintenance allowance (VRMA) is due, the benefit will be paid at the employee's temporary disability rate up until the date an offer was mailed and services requested.

Offer, services will be provided once requested. The

The issues may be resolved by additional medical information, an agreed upon job analysis, or the Rehabilitation Unit.

employee has 90 days from the date of offer to request services. If P&S and participating in vocational rehabilitation, the employee will receive VRMA or alternative temporary disability benefit, if eligible. (Benefits are counted against the \$16,000 cap)

Services may be denied if the employer can return the employee to work as outlined in the Notice of Offer of Modified or Alternate Work (DWC RU-94). The RU-94 must be provided before a QRR is assigned.

You can settle prospective vocational rehabilitation services (LC 4646) for up to \$10,000, if approved by

the Rehabilitation Unit.

Qualified Rehabilitation Representative (QRR) agreed upon and assigned. QRR determines vocational feasibility. If the employee is both *medically and* vocationally feasible for services then he or she is considered a qualified injured worker (QIW).

A **vocational rehabilitation plan** must be developed within 90 days from the feasibility date. A plan must be completed within 18 months of the start date.

Termination of services (LC 4644) if the employee: declines services, completes/fails plan, not requested services, accepts/rejects a RU-94, or accepts a job not meeting the criteria in LC 4644 (a)(5&6) except the job must last 12 months.

Qualified Injured Worker

- LC 4635 (a) (1) Medical Eligibility: An employee's expected permanent disability as a result of the injury, whether or not combined with the effects of a prior injury or disability, if any, permanently precludes, or is likely to preclude, the employee from engaging in his or her usual occupation or the position in which he or she was engaged at the time of injury.
- LC 4635 (a) (2) Vocational Feasibility: The employee can reasonably be expected to return to suitable gainful employment through the provision of vocational rehabilitation services.

Qualified Injured Workers (QIW) Identification Process

LC 4636

- When aggregate total disability continues for 90 days, the employer shall provide to the employee information on the Americans with Disabilities Act, Fair Employment and Housing Act, and the nature and scope of vocational rehabilitation services.
- If the employee has not previously been identified as being medically eligible for vocational services, the employer shall provide a jointly developed job description with the physical requirements of the employee's duties to the treating physician.
- Continue to follow-up with the treating physician at least every 60 days until:
 - Employee is released to return to his/her usual occupation
 - Employee is determined to be medically eligible for vocational rehabilitation
 - When aggregate total disability exceeds 365 days, the employee is presumed to be QIW.

NOTE: AN EMPLOYEE'S MEDICAL STATUS DOES NOT NEED TO BE PERMANENT AND STATIONARY BEFORE DETERMINING MEDICAL ELIGIBILITY FOR SERVICES.

Permanent and Stationary (P&S)

- Employee does not have to be P&S to participate in vocational rehabilitation.
- If an employee's work restrictions are not known, a functional capacity evaluation or work evaluation may provide useful information.
- Employee's weekly disability rate will likely drop once they become P&S and the \$16,000 cap starts.
- The longer an employee is off work, the harder it is to return to work successfully.

Description of Employee's Job Duties

- If possible, have an agreed-upon job description/job analysis on file and submit it to SCIF with the Employer's Report of Occupational Injury or Illness form (SCIF 3067). The job description must describe the physical requirements of the job.
- SCIF will mail you the Description of Employee's Job Duties form (DWC RU-91), if one is not available and the injured worker is temporarily disabled for 45 days or more.
- Complete and return the RU-91 to SCIF as soon as possible.

Job Analysis

- It is crucial that a job description contains all of the information the physician needs to determine if an employee is medically eligible for vocational services.
- A job analysis can detail the specific duties of a job or the psychological stresses that are difficult to describe in a job description.
- If an employer and employee cannot agree on the job description, then a job analysis can be requested.
- The usual fee for a job analysis is \$325, plus mileage, but may be higher.

Description of Employee's Job Duties (DWC Form RU-91) - Front

State of California Division of Workers' Compensation

DESCRIPTION OF EMPLOYEE'S JOB DUTIES

INSTRUCTIONS: This form shall be developed jointly by the employee and is intended to describe the employee's job duties. The completed form will be reviewed by the treating doctor to determine whether the employee is able to return to his/her job. This is an important document and should accurately show the requirements of the employee's job. If the employee needs help in completing this form, the employee may contact the Information and Assistance Officer at the Division of Workers' Compensation. The phone number can be found in the State Government section of the phone book.

Compensation. The phone	e number can be fou	nd in the State Governm	ent section of the phone book.			
EMPLOYEE NAME:	(LAST)	(FIRST)	(M.I.)	CLAIM #:		
EMPLOYER NAME:		JOB ADDRESS:				
JOB TITLE:			HRS. WORKED PER DAY:	HRS. WORKED PER WEEK:		
DESCRIPTION OF JOB F	RESPONSIBILITIES:	(DESCRIBE ALL JOB I	DUTIES)			
1. Check the frequency	of activity required	of the employee to per	form the job.			

ACTIVITY (Hours per day)	NEVER 0 hours	OCCASIONALLY up to 3 hours	FREQUENTLY 3-6 hours	CONSTANTLY 6–8+ hours
Sitting		1		
Walking				
Standing				
Bending (neck)				
Bending (waist)				
Squatting				
Climbing				
Kneeling				
Crawling				
Twisting (neck)				
Twisting (waist)				
Hand Use: Dominant hand Right Left				
Is repetitive use of hand required?				
Simple Grasping (right hand)				
Simple Grasping (left hand)				
Power Grasping (right hand)				
Power Grasping (left hand)				
Fine Manipulation (right hand)				
Fine Manipulation (left hand)				
Pushing & Pulling (right hand)	·			
Pushing & Pulling (left hand)				
Reaching (above shoulder level)				
Reaching (below shoulder level)				

DWC Form RU-91 (1/95)

Description of Employee's Job Duties (DWC Form RU-91) – Back

	e nergnt the	e object is in	ited from fl	oor, table o	r overhead	ob: location as	nd the distan	ce the obje	ct is carried	
			LIFTING	3		l		CARRYIN	(G	
	Never 0 hours	Occasionally up to 3 hours	Frequently 3-6 hours	Constantly 6-8+ hours	Height	Never 0 hours	Occasionally up to 3 hours		Constantly 6–8+ hours	Distance
0–10 lbs.										
11-25 lbs.										
26-50 lbs.										
51-75 lbs.										
76–100 lbs.										
100+ lbs.						L				
3. Please indi a. Driving car b. Working ar c. Walking or d. Exposure to e. Exposure to f. Exposure to g. Working at h. Operation of	rs, trucks, f round equip n uneven gr o excessive o extremes o dust, gas, theights?	orklifts and moment and mound? e noise? in temperate fumes, or cl	other equip nachinery? ure, humida nemicals?	ity or wetne		NO (IF	YES, PLEAS	E BRIEFLY	DESCRIBE)
i. Use of spec j. Working wi bloodborne Employee Co	th bio-haza pathogens				<u> </u>					
Employer Co	mments:									
EMPLOYER (CONTACT 1	NAME:					EMPLOYE	R CONTAC	T TITLE:	
			NATURE:				EMPLOYER DATE:	R CONTAC	T TITLE:	
EMPLOYER (REPRESEN	TATIVE SIG	NATURE:					R CONTAC	T TITLE:	

DWC Form RU-91 (1/95)

Treating Physician's Report of Disability Status (DWC Form RU-90)

TREATING PHYSICIAN'S REPORT OF DISABILITY STATUS

INSTRUCTIONS: Pursuant to requirements of the California Labor Code, please complete this form and return it to the claims administrator listed below within 15 days of receipt with a copy to the Qualified Rehabilitation Representative.

EMPLOYEE NAME:	(LAST)	(FIRST)	(M.I.)	SS#	DATE OF INJURY
EMPLOYER NAME:					I
Attached is a description of to			our examinati	on, including the	history provided by the patient
I expect to release t	he employee to retu	rn to the pre-injur	y occupation (on or about	
					with the effects of a prior he pre-injury occupation.
Is the employee cur	rently physically abl	e to participate in	vocational rel	nabilitation servi	ces? Yes No
If yes, please descri	be any physical limit	tations:			
If employee is not p possible.	hysically able to par	ticipate in vocatio	nal services, 1	please estimate w	when participation may be
	nable to give an opin	_		-	to the pre-injury occupation.
-	loyee is currently ph		-		or alternative work is available:
No	ving initiations.				
Physician's Name:				Date:	
Physician's Signature:				-	
Please return to: Employer/In	nsurer/Adjusting Age	ent			
Address: (Street)		(Cit	y)		(State) (Zip)
Send a copy to Qualified Rel	nabilitation Represer	ntative:			
Address: (Street)		(Cit	y)		(State) (Zip)

State of California DWC Form RU-90 (12/90)

Qualified Injured Worker Notification

- Notice of Potential Eligibility (NOPE) Types: Offer, Denial, Delay must be sent to the employee within 10 days of knowledge that the injured employee is medically eligible for services.
- During the 10 day period the employer is asked if they can return the injured employee to modified or alternative work.
- If so, the employer needs to provide the employee with an Offer of Modified/Alterative Work form (DWC RU-94).
- If not, the \$16,000 vocational rehabilitation cap won't begin until:
- -NOPE Offer Letter is sent to injured worker.
- -Injured worker receives notice that there is no modified or alternative work available.
- -Employee requests services
- If a NOPE Denial or NOPE Delay Letter is sent then no services will be provided until the issues are resolved. If vocational services are later provided then all cost up to the date of offer and employee's request are outside of the cap.

Notice of Offer of Modified or Alternate Work (DWC RU-94)

- Employee must have the ability to perform the essential functions of the job.
- The job is a regular position lasting at least 12 months.
- The job offers wages and compensation within 15% of those paid at time of injury.
- The job is located within reasonable commuting distance of employee's residence at the time of injury.
- Employee has 30 calendar days to accept of reject job offer.
- Liability for vocational rehabilitation services terminates if above conditions are met.

RU-94 Suggestions

- Explore modified/alternate work possibilities as early as possible provide temporary light-duty work if possible while employee is still Temporary Disabled.
- Provide employee with RU-94 form as soon as a permanent modified or alternate job is offered.
- Attach a list of job duties the job does not have to be approved by the treating physician first.
- Liability for voc rehab is terminated even if employee rejects the job offer as long as required conditions are met.

Notice of Offer of Modified or Alternative Work (DWC Form RU-94)

NOTICE OF OFFER OF MODIFIED OR ALTERNATIVE WORK THIS SECTION COMPLETED BY EMPLOYER OR CLAIMS ADMINISTRATOR: Employer (name of firm) is offering you the position of a (name of job) _____ Attach a list of the duties required of the position. You may contact ______ concerning this offer. Phone No.: _____ _____. Date job starts: ____ Date of offer: ____ Claims Administrator:______ ____Claim Number:____ NOTICE TO EMPLOYEE Name of employee: __ Date offer received: You have 30 calendar days from receipt to accept or reject this offer of modified or alternative work. If you reject this job offer, you will not be entitled to rehabilitation services unless: Modified Work A. The proposed modification(s) to accommodate required work restrictions are inadequate. B. The modified job will not last 12 months. Alternative Work A. You cannot perform the essential functions of the job; or B. The job is not a regular position lasting at least 12 months; or C. Wages and compensation offered were less than 85% paid at the time of injury; or D. The job is beyond a reasonable commuting distance from residence at time of injury. THIS SECTION TO BE COMPLETED BY EMPLOYEE I accept this offer of Modified or Alternative work. __ I reject this offer of Modified or Alternative work and understand that I am not entitled to vocational rehabilitation services. Date _____ Signature I feel I cannot accept this offer because: NOTICE TO THE PARTIES If the offer is not accepted or rejected within 30 days of the offer, the offer is deemed to be rejected by the employee. The employer or claims administrator must forward a completed copy of this agreement to the Rehabilitation Unit with a Notice of Termination (DWC Form RU-105) within 30 days of acceptance or rejection. If a dispute occurs regarding the above offer or agreement, either party may request the Rehabilitation Unit to resolve the dispute by filing a Request for Dispute Resolution (DWC Form RU-103) at the applicable Rehabilitation Unit. The Rehabilitation Unit venue is the same as the Workers' Compensation Appeals Board. If no WCAB case exists, file with a Rehabilitation Unit at the appropriate district office.

MANDATORY FORMAT STATE OF CALIFORNIA DWC-RU-94 (01/03) §10133.12

Vocational Feasibility

- Is the employee reasonably expected to return to suitable gainful employment?
- The Qualified Rehabilitation Representative (QRR), who is an outside vocational counselor, determines feasibility
- A vocational rehabilitation plan must be developed within 90 days of the feasibility date.
- If employee is not feasible, he or she is not a qualified injured worker, and no further benefits are due.
- If not feasible, it is possible that the employee's is a 100% disabled. A dispute may arise over whether or not the employee has a 100% permanent disability???
- The employee may later become feasible and at that time he or she may be eligible for services.

Vocational Rehabilitation Plans

- The rationale for the manner and means by which it is proposed that a qualified injured worker may be returned to suitable gainful employment
- Post 1/1/94 dates of injury
 - plans for unrepresented injured workers must be approved by the Rehabilitation Unit
 - \$16,000 cap on all voc rehab expenses
 - 52 week limit on VRMA
 - 18 month limit to from plan commencement
- Types of plans:
 - Modified Job/Alternate Work
 - Direct Placement
 - On-the-job Training
 - Educational Retraining
 - Self-employment

Vocational Rehabilitation Plan (DWC Form RU-102) – page 1 of 4

VOCATIONAL R	REHABILITATION	I PLAN	REHABILITA	TION USE ONLY	
Social Security Number	WCAB Nu	ımber	Reha	b Unit Number	
Employee Name (Last)	(First)	(MI)	Date	of Birth	
Address (Street)	(City)		(State) (Z	(p)	
Employer Name		Insurance	e Company Name; Or, if Self	Insured, Certificate Name	
Address		Adjusting	Agency Name (if adjusted)		
City, State, Zip		Claims M	lailing Address		
Date of Injury	Claim Number	City, Stat	e, Zip	Phone No.	
Employee Representative		Employe	er Representative		
Firm Name		Firm Nan	Firm Name		
Address		Address	Address		
City, State, Zip	Phone No.	City, Stat	City, State, Zip Phone No.		
Firm Name	Qualified Reh	abilitation Representa Representative Nan			
Address (Street, City, State, Zip)				Phone No.	
	SE	CTION A			
OCCUPATION AT INJURY		EARNINGS AT IN	JURY		
DESCRIBE TYPE OF INJURY AND MED	ICAL RESTRICTIONS (both industria	al and non-industrial. Al	so identify medical report relied	upon):	
SUMMARY OF EMPLOYEE'S EDUCATION SELECTION OF THE PLAN OBJECTIVE		DUND AND EXPLANAT	ION OF HOW TRANSFERRAE	BLE SKILLS HAVE BEEN USED IN	
REHAB UNIT APPROVAL IS REQUIRED Check one: Unrepresented Injured		er		Initials	

(Voc. Rehab.) §10133.13

Mandatory Format State of California DWC Form RU-102 (1/03)

Vocational Rehabilitation Plan (DWC Form RU-102) – page 2 of 4

SECTIO	
	ESTIMATED WEEKLY EARNINGS UPON COMPLETION
Type of	Plan
With Same Employer	With New Employer
1. Modified Job	3. Direct Placement
2. Alternative Work	4. On-The-Job Training
_	5. Educational Training
	6. Self-Employment
DESCRIBE NATURE AND EXTENT OF REHABILITATION PLAN:	
DATE VOCATIONAL FEASIBILITY DETERMINED:	
PLAN COMMENCEMENT DATE:	
EXPECTED COMPLETION DATE (Including placement assistance):_	
#WEEKS OF TRAINING#DAYS OF PLACE	
#0ATO OF PLAC	SELECT FOOD PRINCE
INITIALS	
(Voc. Rehab.) §10133.13	Mandatory Format State of California DWC Form RU-102 (1/03)

Vocational Rehabilitation Plan (DWC Form RU-102) – page 3 of 4

Identify incurred and estimated costs fo expenses shall not exceed \$16,000.		-		n expenditure for vocational rehabilita
		RESOURCES TO EMPLOYE		
\$Weekly VRMA Rate		_withheld for attorney fees;		_Payment to employee
VRMA/VRTD paid prior to plan (includir			Total:	\$
Dates: From	to			
VRMA/VRTD to be paid during plan (in			Total:	\$
Dates: From	to			
Transportation Expenses to be paid as	follows: \$	per	Total:	\$
		PLAN EXPENDITURES		
Training/Tuition fees, if any (specify red	cipient): \$		Total:	\$
Other Costs (specific type, recipient an	nd method of payment))		
	\$		Total:	\$
	\$		Total:	\$
	\$		Total:	\$
	\$	/	Total:	\$
Phase I: Evaluation \$_	t fees to date and estir	mated fees for Plan Monitoring	g and Placement)	e VR was initiated on/after 1/1/98
Phase II Plan Development \$_	t fees to date and estir	mated fees for Plan Monitoring DOIs on Phase A:	g and Placement) /after 1/1/94 when	e VR was initiated on/after 1/1/98
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Vocational Rehabilitation Plan (DWC Form RU-102) - page 4 of 4

	SECTION D	
RESPONS The claims administrator shall provide in a timely manner plan and as required by the Labor Code. I verify that the development or implementation of this plan.		by the agreed upon vocational rehabilitation
Other:		
	Sign	ature
RE The employee shall be available and reasonably cooperal participate in all scheduled activities; if for any reason the Rehabilitation Representative. The employee shall follow the requirements of all facilities	employee does not, he or she must immediately	provide an explanation to the Qualified
Qualified Rehabilitation Representative about anything the		
Other		
	SECTION E	
 This plan was developed by me as the Qualified Ref services contained in this plan will provide the emplo The employee was not referred for services for evalu 	oyee with the opportunity to return to suitable gain uation, education or training to a facility in which	Vocational Evaluator. It is my opinion that iful employment. It is my opinion that if we my opinion that if my spouse, my employer or co-employee
has a proprietary interest or which I, my spouse, my Signature	employer or co-employee has a contractual rela	lionsnip.
Firm Name & Address		
	SECTION F	
Signature of the claims administrator and employee on th comply with all the plan's provisions.	PLAN AGREEMENT	claims administrator and employee intend
	PLAN AGREEMENT is plan shall be deemed to be an agreement that	
comply with all the plan's provisions. Failure of the claims administrator to provide in a timely n	PLAN AGREEMENT is plan shall be deemed to be an agreement that nanner all services required by the plan may resu	ult in the employee being entitled to addition
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comply with all the plan's provisions. Failure of the claims administrator to provide in a timely nervices. Failure of the employee to comply with the provisions and ehabilitation services. have read and understand all four pages of this plan and NAME OF EMPLOYEE	PLAN AGREEMENT is plan shall be deemed to be an agreement that manner all services required by the plan may result dischedules developed for this plan may result in disgree with all of the plan's provisions. SIGNATURE SIGNATURE	ult in the employee being entitled to addition termination of the employer's liability for DATE

Mandatory Format State of California DWC Form RU-102 (1/03)

(Voc. Rehab.) §10133.13

Termination of Liability

- LC 4644 The liability of the employer for vocational rehabilitation services shall terminate when any of the following events occur:
 - The employee declines and signs RU-107 form.
 - The employee completes a rehabilitation plan.
 - The employee unreasonably fails to complete a vocational rehabilitation plan.
 - The employee has not requested vocational rehabilitation within 90 days of offer The employer offers and the employee accepts/rejects modified work lasting 12 months, even if the employee voluntarily quits prior to the end of the 12 month period
 - The employer offers and the employee accept/rejects alternate work meeting all the conditions listed in Labor Code 4644 (a)(6).
 - The employer offers and the employee accepts job not meeting criteria listed above.

Notice of Termination of Vocational Rehabilitation Benefits (DWC Form RU-105) Front – Dates of Injury On or After 1/1/90

	OTICE OF TERMIN OF ATIONAL REHABI SERVICES			Rehabilitation Use Only
Social Security Number		WCAB Number		Rehab Unit Number
Employee Name (Last)	(First)		(MI)	Date of Birth
ddress (Street)		(City)	(State)	(Zip)
mployer Name			Insurance Compa	y Name; Or, if Self-Insured, Certificate Name
ddress			Adjusting Agency N	ame (if adjusted)
City, State, Zip			Claims Mailing Add	ress
Date of Injury	Claim Number		City, State, Zip	Phone No
Employee Representative			Employer Represe	ntative
irm Name			Firm Name	
Address			Address	Phone No
City, State, Zip		Phone No.	City, State, Zip	
Firm Name Address (Street, City, State, Zip)	~	ualified Rehabilitatio Re	presentative Name	Phone No.
☐ 6. The employer offers a Labor Code §4644(a)☐ 7. The employer offers a figure with the above, if you agree with the above, if you disagree with our deterpresentative must submit yethis Notice. The form to use	es and has signed the RU ee completes a vocational ee unreasonably fails to contrequested vocational rel ind the employee accepts ind the employee accepts (6). Attach RU-94. Ind the employee accepts Note that the employee accepts In the employee accepts In the employee accepts In the further action is required to make your objections and the properties are the further services. Plea	1-107 or RU-107A I rehabilitation pla omplete a vocation habilitation within s/rejects modified onth period. (Att. s/rejects alternativ a job not meeting HOTICE TO E and on your part, a further liability to the reasons for enclosed. Be su	on. you all rehabilitation pla 90 days. work lasting 12 mon ach RU-94) we work meeting all o g criteria of #5 or #6 MPLOYEE Ind we will not be pro- provide vocational reto send a copy to	ths, even if the employee f the conditions listed in
f you have any questions ab	out this notice, you may o	contact me at:		
Voc. Rehab.) §10133.16			St	andatory Format ate of California RU-105 (01/03)

Notice of Termination of Vocational Rehabilitation Benefits (DWC Form RU-105) Back – Dates of Injury On or After 1/1/90

	SUMMARY OF SE	RVICES PROVIDED		
Number of weeks -53/DAAA.	<u></u>	RU-94 Offer		
Number of weeks of VRMA: (Within the cap)	\$	Modified Job	☐ Alternate Job	☐ "Other Job"
Total Amount of paid VRMA: (Within the cap)	\$	(L.C 4644 (a)(5)) Did employee RTW?	(L.C. 4644 (a)(6)) Yes	(L.C. 4644 (a)(7)) No
Total Amount of PD supplement:	\$		job title:	
Amount Paid for QRR:	\$	Wages: \$	per (Hour/Week	/Month)
	DOIs on/after 1/1/94	Plan Completion		
VR initiated before 1/1/98	VR initiated on/after 1/1/94	Plan Type		
Phase I: \$ Phase II: \$	Phase A: \$	☐ Direct Placement	🗆 олт	☐ Training
Phase III: \$ Total Cost of QRR Services:	Phase B \$\$	☐ Self Employment	☐ Modified Job	☐ Alternate Job
QRR Name:	·	Employed in Plan Obje	ective: Yes	No
Total Cost of Other VR Services:	\$		job title:	
Amt. Withheld for Employee's Attorn	ney (if any) \$	Wages: \$	per (Hour/Week	/Month)
On	ddressed. y under the laws of the State o	d envelope with postag	e fully prepaid, and the egoing is true and cori	ereafter deposited rect. Executed
			Signature	
Copies Served On:				
(Voc. Rehab.) §10133.16			ndatory Format e of California	

Disputes in Vocational Rehabilitation

- An Informal Conference must be sought before requesting a Rehabilitation Unit (Formal Conference).
- Rehabilitation Unit (Formal) Conference
 - If parties are unable to resolve disputed rehabilitation issues, any party may file a Request for Dispute Resolution form (RU-103).
 - The Rehabilitation Unit Consultant will schedule a conference to try to resolve the issues.
 - If parties are unable to resolve issues, the consultant will issue a determination.
 - Either party may appeal determination to the Workers' Compensation Appeals Board.
 - Rehabilitation Unit Consultant will base their determination on:
 - The California Labor Code
 - The Administrative Rules/Regulations
 - Administrative Guidelines
 - The Standards Governing Timeliness and Quality of VR Services

Request for Dispute Resolution (DWC Form RU-103)

Request for Disput ResolutionOriginalRespo	Н	Has employer accepted this claim? Yes No Has liability for injury been found by the WCAB? Yes No Has more than 90 days of TTD been paid? Yes No		Rehabilitation Use Only
Social Security Number		WCAB Number		Rehab Unit Number
Employee Name (Last)	Imployee Name (Last) (First)		(MI)	Date of Birth
Address (Street)		(City)	(State)	(Zip)
Employer Name			Insurance Company Name;	Or, if Self-Insured, Certificate Name
Address			Adjusting Agency Name (if adj	usted)
City, State, Zip			Claims Mailing Address	
Date of Injury	Claim Number		City, State, Zip	Phone No.
Employee Representative			Employer Representative	
Firm Name			Firm Name	
Address			Address	
City, State, Zip		Phone No.	City, State, Zip	Phone No.
Firm Name	C	Qualified Rehabilitat	tion Representative Representative Name	
Address (Street, City, State, Zip			•	Phone No.
The Rehabilitation Unit is requested to res applies) The identification of a vocational goal (fo	r injuries after 1/1/94		·	agree on : (Check the single issue which at the time of injury (for injuries after 1/1/94)
The selection of a Independent Vocation Non-Expedited Issues: (Check the issue): The employee objects to a Notice of Ten The employee's medical eligibility for vocal The employer has failed to provide vocal On what date should the employer h Date last worked / The employee requested reinstatement at How does the employee substantiat This is in response to a previously submit Other disputed issues (please describe the	s) that apply) mination rational rehabilitation tional rehabilitation s rave provided vocation / and the employer fai e this request? [Atta tted RU-103 dated	services. Medical reservices and benefits onal rehabilitation se Date of last temporar led to respond. On vach supporting docun	eport relied upon by requester: My QRR preference is: (if any) rvices? / /	(Attach explanation)
Summary of Parties' Informal Efformant An informal conference was held on the conference, including a list of attendees, reached and other unresolved issues is attact not held, attach explanation.	issues addressed, a	. A summary of greements	Copies of this request with copies been served on:	of medical and vocational reports have
Name of Requester	Date		Signature	

(Voc. Rehab.) §10133.14

Mandatory Format State of California DWC Form RU-103 (01/03)

Settlement of Prospective Vocational Rehabilitation Services

- LC 4646 (b)
- (a) Settlement or commutation of prospective vocational rehabilitation services shall not be permitted under Chapter 2(commencing with Section 5000) or Chapter 3 (commencing with Section5100) of Part 3 except as set forth in subdivision (b), or upon a finding by a workers' compensation judge that there are good faith issues that, if resolved against the employee, would defeat the employee's right to all compensation under this division.
- (b) The employer and a represented employee may agree to settle the employee's right to prospective vocational rehabilitation services with a one-time payment to the employee not to exceed ten thousand dollars (\$10,000) for the employee's use in self-directed vocational rehabilitation. The settlement agreement shall be submitted to, and approved by, the administrative director's vocational rehabilitation unit upon a finding that the employee has knowingly and voluntarily agreed to relinquish his or her rehabilitation rights. The rehabilitation unit may only disapprove the settlement agreement upon a finding that receipt of rehabilitation services is necessary to return the employee to suitable gainful employment.
- (c) Prior to entering into any settlement agreement pursuant to this section, the attorney for a represented employee shall fully disclose and explain to the employee the nature and quality of the rights and privileges being waived.

Settlement of Prospective Vocational Rehabilitation Service (DWC Form RU-122) – page 1 of 3

Page 1 of 3 REHABILITATION USE ONLY SETTLEMENT OF PROSPECTIVE VOCATIONAL REHABILITATION **SERVICES** [LC § 4646 (b)] Social Security No: Claim Number: WCAB Case No. (if any): RU Case No. (if any): (First) Employee Name (Last) (MI) Date of Birth Address (Street) (City) (State) (Zip Code) Date of Injury If Self Insured, Certificate Name or Insurer Name Employer Name Adjusting Agency Name (if adjusted) Employer Address Claims Mailing Address City, State, Zip Code City, State, Zip Code Employee's Attorney Employer's Representative Firm Name Firm Name Address Address City, State, Zip Code Phone No. City, State, Zip Code Phone No. Qualified Rehabilitation Representative (if any) Firm Name Address City, State, Zip Code Phone No. In accordance with Labor Code 4646: 1. The parties to this agreement are the employee ____ employer or claims administrator___ 2. All parties agree that any vocational rehabilitation benefits paid and accrued prior to the date this agreement has been signed are separate and distinct funds from the amount settled in this agreement.

MANDATORY FORMAT

STATE OF CALIFORNIA

DWC FORM RU-122 01/03

Settlement of Prospective Vocational Rehabilitation Service (DWC Form RU-122) – page 2 of 3

Page 2 of 3

1 0 0	disclosed and explained to the employee the nature and ng waived and settled by the parties. The employee has
	clinquish his or her rehabilitation rights.
Employee's signature	Date
Employee's Attorney's signature	Date
Qualified Interpreter's signature	Date
1 ,	rees that the settlement is to be applied to his/her self- n as direct placement, training, self-employment.
	Signatures
Employee	Date
Employee's Attorney	Date
Employer's Representative	Date
<u>Determinati</u>	on of the Rehabilitation Unit
The Rehabilitation Unit has reviewed thi and (c). The Rehabilitation Unit, hereby,	s Settlement Agreement pursuant to Labor Code § 4646 (b) approves this Settlement Agreement.
Rehabilitation Unit Consultant	Date
	OR
	Settlement Agreement pursuant to Labor Code § 4646 (b) or Disapproval:
Rehabilitation Unit Consultant	Date
	prove the settlement agreement of vocational rehabilitation. If receipt of a fully executed agreement, the agreement shall be
	nust file an appeal with the Workers' Compensation Appeals is Agreement is approved, deemed approved or disapproved.

Settlement of Prospective Vocational Rehabilitation Service (DWC Form RU-122) – page 3 of 3

Page 3 of 3

If Vocational Rehabilitation Services were commenced:	
Summary of Services Provided	
Number of weeks of VRMA:	
Total Amount VRMA Paid: \$	
Total Amount of PD Supplement: \$	
Amount Paid QRR for:	
DOI's on or after 1/1/03	
Phase A: \$	
Phase B: \$	
Total costs of QRR services \$	
QRR Name	
Total other costs of rehabilitation services: \$	
Amount withheld for Employee's Representative, if any: \$	
If plan developed, plan type:	
Completed by: Date:	

MANDATORY FORMAT

STATE OF CALIFORNIA

DWC FORM RU-122 01/03

Roles and Responsibilities

Department of Personnel Administration Responsibilities

The Department of Personnel Administration's (DPA) Workers' Compensation and Safety Program (WCSP) is responsible for managing the States Workers' Compensation Program.

The role and responsibilities of the DPA shall include but are not limited to:

- The Department of Personnel Administration (DPA) shall work with State Fund and the departments to ensure that employees are returned to work in the most expeditious manner.
- DPA, in conjunction with State Fund, will provide training to the Return to Work Coordinators (RTWC) on finding alternative positions for injured workers.
- DPA shall provide guidelines to the departments on assisting injured workers' return to work.
- DPA shall monitor departments and State Fund for compliance with applicable laws, regulations, executive orders, and policies and procedures.
- DPA, with the assistance and cooperation of State Fund vocational rehabilitation staff, will develop training materials for vocational rehabilitation counselors on returning state employee back to State service. The training material will be developed within 6 months of the inception of this agreement.

State Fund's Responsibilities

State Fund utilizes in-house Vocational Rehabilitation Coordinators (VRC) to oversee the provision of vocational rehabilitation benefits to injured workers. Once the injured worker has been determined to be medically eligible, has been offered vocational rehabilitation services, and has requested services, the VRC, in conjunction with the employee, or the injured worker's attorney, if represented, decide on an Agreed Qualified Rehabilitation Representative (QRR).

The QRR agreement will be confirmed in writing and will give details as to what services will be provided. The VRC continues to oversee the provision of vocational rehabilitation benefits, including plan authorization and dispute resolution. The VRC is available to assist the QRR with efforts to return State employees to State service.

The role and responsibilities of State Fund shall include but are not limited to:

- State Fund shall be responsible for ensuring the provision of vocational rehabilitation benefits when an injured worker is entitled to those benefits. State Fund shall provide these benefits in accordance with the Labor Code and the
- Regulations set forth by the Division of Workers' Compensation.
- State Fund shall find out from the department whether a modified or alternative position is available. If a position is not available and the employee is, or is presumed to be, a qualified injured worker (QIW), State Fund will refer the employee for vocational rehabilitation services.
- The State Fund VRC will give written notice to the department when an employee becomes, or is presumed to be, a QIW and will provide the medical limitations to the RTWC to facilitate the search for an alternative position.
- The State Fund VRC will consult with the RTWC during the development phase
 of a plan and prior to agreeing to a plan. State Fund will give first consideration
 to a viable vocational rehabilitation plan that returns the injured worker to State
 service.
- Copies of all Rehabilitation Unit (RU) Forms, vendor reports, and Decisions and Orders from the Rehabilitation Unit will be sent to the RTWC by the State Fund VRC at the department's request.
- State Fund's VRC will make the determination that a proposed plan should be approved, if the department does not have an alternative job available for the employee. State Fund will give first priority to viable vocational rehabilitation plans that provide the injured worker with the skills needed to return to State service.
- State Fund will attempt to utilize a QRR who (1) has experience and/or has been trained on the process for obtaining and maintaining a job in State service, and (2) has a working knowledge of the Americans with Disabilities Act, the Fair Employment and Housing Act, and the process of reasonable accommodation.
- State fund shall notify the RTWC when paying expenses outside the vocational rehabilitation cap or when authorizing retroactive benefits.

Employer Responsibilities

Each State department is required to designate a Return-to-Work Coordinator (RTWC), Departmental Claims Coordinator (DCC), or departmental designee who is responsible for facilitating the early return to work of the department's injured employees. This individual is also responsible for monitoring the administration of a department's workers' compensation claims and case management. In the event an employee becomes disabled and cannot perform the duties of his or her usual and customary position, it is typically the RTWC's role to help the injured worker with identifying any viable employment available in the department.

The role and responsibilities of the employer departments shall include but are not limited to:

- Comply with the applicable Sections of the Government Code, Labor Code, California Code of Regulations, and Executive Order D-48-85 regarding returning employees to work and actively seek employment opportunities for employees who become disabled.
- Identify the RTWC or departmental designee who is responsible for assisting the injured worker in returning to work.
- Identify the classification(s) for which the injured worker qualifies and that fit within provided work restrictions.
- Provide the injured worker with information regarding the Injured State Workers'
 Assistance Program (ISWAP). If the injured worker would like to participate in
 ISWAP, submit an application for the ISWAP listing up to six classifications.
- Conduct a job search of all vacant departmental positions fitting both the injured worker qualifications and work restrictions.
- Notify the QRR if a position is located and send a job analysis or description to the QRR for submission to the primary treating physician for review and comment prior to placing the injured worker in the position.
- Work cooperatively with the QRR in locating a position within the originating department.
- The RTWC or departmental designee shall provide information to State Fund that
 could impact plan selection or development within 10 calendar days of receiving
 State Fund's notice that the injured worker has accepted vocational rehabilitation.
 This information should include but is not limited to the availability of modified or
 alternate work, requested job descriptions, or other information required by the
 Division of Workers' Compensation.

- The RTWC or departmental designee shall express in writing (e-mail, FAX or letter) any concerns about the proposed goal within 15 calendar days of receiving notice of the plan.
- The RTWC or departmental designee shall cooperate with the State Fund VRC and the QRR when the need arises for a job analysis or related purposes.
- The RTWC or departmental designee shall be available upon request to attend Division of Workers' Compensation Rehabilitation Unit proceedings (e.g., formal conferences, trials).

Qualified Rehabilitation Representative Responsibilities

State Fund requires that each Qualified Rehabilitation Representative (QRR) have on file with the Risk Management Department of State Compensation Insurance Fund a current certificate (or memorandum) of insurance showing professional liability of at least \$1 million per occurrence and \$3 million in aggregate.

The role and responsibilities of the agreed-upon QRR shall include but are not limited to:

- Clarify and identify the injured worker's medical work restrictions (mental or physical) as contained in the medical record.
- Identify limitations that may affect successful return to suitable gainful employment.
- Clarify with the employer the work restrictions provided by the State Fund VRC to facilitate a departmental search of available vacant positions for which the injured worker qualifies and which fit within documented work restrictions.
- Identify/clarify with the RTWC the job classifications for which the injured worker is qualified to reinstate or transfer to and which fit within the injured worker's work restrictions.
- Prior to placing the injured worker in a vacant position, send the job analysis or description to the primary treating physician for review and approval.
- Provide a list of the potential job classifications to the employer to assist in the inter-departmental search.
- Provide the injured worker with information regarding the ISWAP. If the injured worker would like to participate in ISWAP, notify the RTWC to initiate the process.

- Help the injured worker develop a resume and complete the California State Government Examination/Employment Application (Std. 678).
- Assist the injured worker in a job search utilizing all available resources.
- If the injured worker is required to interview for a position outside the original department, counsel him or her on interviewing skills.
- If a position is located in the original department, notify the employer designee and State Fund VRC immediately.

Injured Employee Responsibilities

The roles and responsibilities of the State employee should include but are not limited to:

- Work cooperatively with both the QRR and the employer to identify, locate, and obtain suitable gainful employment.
- Provide any medical documentation outlining current or permanent work restrictions.
- Fully participate in developing and completing a vocational rehabilitation plan.

Supplemental Job Displacement Benefit (SJDB)

SJDB replaces vocational rehabilitation benefits for eligible injured employees injured on or after January 1, 2004. There is no qualified injured worker threshold requirement as in vocational rehabilitation benefits. In addition, an injured employee does not receive VRMA.

To be eligible for SJDB, the injured employee must meet the following criteria:

- Has to have permanent partial disability; and
- Hasn't returned to work for his or her date of injury employer within 60 days of TD ending.

The employer is not liable for the SJDB if the employer offers a modified or alternative job within 30 days of TD ending, meeting the following criteria:

- Paying at least 85% of the salary at the date of injury;
- Lasting at least 12 months;
- Within a reasonable distance; and
- The injured employee can perform the essential functions of the job.

The SJDB is a voucher for a educational retraining or skill enhancement program at a state approved or accredited school. The voucher can range in value up to \$10,000 based on the level of an injured employee's permanent disability and can be used towards tuition, fees, books, up to 10% for vocational rehabilitation counselor services, and other related expenses. The table below states shows the voucher amount based on the injured employees level of disability:

Voucher Amount	Permanent Partial Disability
Up to \$4000	1 to 14%
Up to \$6000	15 to 25%
Up to \$8000	26 to 49%
Up to \$10000	50 to 99%

It is important that the employer continue to work with SCIF to return the injured employee back to modified or alternative work if available. An employer needs to continually check the availability of modified or alternative work that meets the aforementioned criteria. If such work is available, the employer needs to contact SCIF immediately.